



User's Guide to our Fully Interactive Immersive Room

Tel: 01695 455 625 / 07515 494 037
Email: enquiries@twinklehouse.co.uk
Website: www.twinklehouse.co.uk
Facebook: <https://www.facebook.com/nwthouse>
Twitter: @NW_House
Instagram: Twinklehousenw

2 Gorsey Place
East Gillibrands
Skelmersdale
WN8 9UP



Registered Charity No:1121205 Registered Company 6291384

Using our Fully Interactive Immersive Room:

We would ask that you adhere to the timing of your session that you have booked with us and respect the equipment within the room. The unique immersive room operates through a tablet that enables the fully immersive experience.

What do we need from you?

Compliance with our terms and conditions of using our interactive immersive rooms:

- We recommend that all group leaders carry out a risk assessment if anyone in your group has additional needs.
- You have full responsibility for those in your care and for the safe use of our equipment and facilities when using the fully interactive immersive room
 - ❖ Due to the highly interactive nature of the room please note that some forms of photo sensitive epilepsy may be affected
- Your group leader should check the room and equipment at the start of your session and report any damages to our Facilities Officer before you start, to ensure that you are not held responsible for any damages found when we do our checks and cleaning at the end of your session.
- Carers are fully responsible for the health and safety of those in their care using this facility and should provide constant monitoring.
- Users must be wearing appropriate continence wear if required.

Using the Fully Interactive Immersive Room Tablet

- Before your session starts you will be given the tablet in Reception

- Instruction will be given in its operation by our Facilities Officer if you haven't used the room before
- You will be responsible for the tablet throughout your session, and we ask that you treat it accordingly.
- **Ensure you return the tablet safely to Reception once your session has ended.**

When your session is due to end:

- You and your group need to be ready to vacate the large sensory room on time at the end of your booked session.
 - ❖ One of our Facilities Officers will knock on the door to let you know when you have 15 minutes left in the room.
 - ❖ If your group do not leave the room 5 minutes after your session is booked to end our Facilities Officer will enter the room to begin the cleaning process

Reasons that would prevent you from using the sensory room:

- If you or your service user/carer have experienced vomiting or diarrhea in the last 48 hours – please refer to our cancellation policy

PLEASE NOTE:

Twinkle House operates a pay when you book policy that requires a £10 non-refundable deposit and full payment before your session.

PLEASE ENSURE YOU HAVE READ OUR CANCELLATION POLICY SET OUT IN OUR TWINKLE HOUSE TERMS AND CONDITIONS BOOKLET



Wheelchair accessible

You can control the walls from the centre of the room, just by moving body parts, such as your hands and arms.

Encourages gentle movement and eye hand coordination.

Most interactive scenes are replicated into a wheelchair accessible format, to make the room more inclusive and accessible.



Photo by Steven HWG on Unsplash

Interactive



Colour in the walls...

Recreate music on the floors and walls...



Water based themes to relax...

Thank you for reading our User's Guide

We look forward to seeing you