



User's Guide to our Large Sensory Room

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In partnership with
THE NATIONAL LOTTERY
COMMUNITY FUND

Registered Charity No:1121205

Registered Company 6291384

Using our Large Sensory Room:

We would ask that you adhere to the timing of your session that you have booked with us and respect the equipment within the room

What do we need from you?

Compliance with our terms and conditions of using our sensory rooms:

- We recommend that all group leaders carry out a risk assessment if anyone in your group has additional needs.
- You have full responsibility for those in your care and for the safe use of our equipment and facilities when using the large sensory room. Instruction will be given in hoist operation by our Facilities Officer if it is to be used.
- **TWINKLE HOUSE DO NOT PROVIDE HOIST SLINGS.**
 - ❖ Please ensure you bring along an appropriate sling and that Carers are competent in the safe use of slings and hoists.
- Your group leader should check the room and equipment at the start of your session and report any damages to our Facilities Officer before you start, to ensure that you are not held responsible for any damages found when we do our checks and cleaning at the end of your session.
- Carers are fully responsible for the health and safety of those in their care using this facility and should provide constant monitoring.
- Users must be wearing appropriate continence wear if required.

When your session is due to end:

- You and your group need to be ready to vacate the large sensory room on time at the end of your booked session.
 - ❖ One of our Facilities Officers will knock on the door to let you know when you have 15 minutes left in the room.

- ❖ If your group do not leave the room 5 minutes after your session is booked to end our Facilities Officer will enter the room to begin the cleaning process

Reasons that would prevent you from using the sensory room:

- If you or your service user/Carer have experienced vomiting or diarrhea in the last 48 hours – please refer to our cancellation policy

PLEASE NOTE:

Twinkle House operates a pay when you book policy that requires a £10 non-refundable deposit and full payment before your session.

PLEASE ENSURE YOU HAVE READ OUR CANCELLATION POLICY SET OUT IN OUR TWINKLE HOUSE TERMS AND CONDITIONS BOOKLET

Feedback:



Brought in two service users to use the sensory light room. Service users loved it. They were relaxed and entertained.

We really enjoyed the light room. It is very relaxing; it is the perfect environment for the little boy I look after. He loves all the lights, bubble tubes.

The whole atmosphere is both friendly and calm. The sensory rooms are fantastic for those who need the atmosphere in a safe environment. I was impressed. provision of clean toilets and baby change facilities.

We absolutely loved our experience in sensory rooms. The kids especially enjoyed the slide and swing. Perfect room temp and relaxing music. Rooms well lit. Lots to do!



Thank you for reading our User's Guide

We look forward to seeing you